



CAREWISE SENIOR PLACEMENT

Assisted Living Tour Checklist

Take the same questions to every visit. Mark what the provider confirmed, what still needs an assessment, and who answered. Bring the person who will be moving whenever you can.

Before the visit

Preferred area _____

Monthly budget _____

Daily routines that matter _____

Non-negotiables _____

Share care needs with the provider privately before the tour, and ask whether anything should be assessed before you visit.

This visit

Community _____

Address _____

Date / time _____

We met with _____

Room shown _____

Quoted monthly _____

01 The room and the daily route

Ask each question. Circle one answer.

QUESTION	CONFIRMED	TO VERIFY	NOT MET
☐ Is the room we were shown the actual room available, or an example?	☐	☐	☐
☐ Which bathroom and living spaces are private, and which are shared?	☐	☐	☐
☐ Can they get to dining, activities and outdoor space with their current walker, wheelchair or help?	☐	☐	☐
☐ How are visitors, pets, smoking, diet, language, and cultural or religious preferences handled?	☐	☐	☐

Notes _____

02 Care and staffing

QUESTION	CONFIRMED	TO VERIFY	NOT MET
☐ What does the assessment say about daily help, and who provides it?	☐	☐	☐
☐ How are transfers and mobility handled, including any equipment or two-person help?	☐	☐	☐
☐ Who is on duty and awake overnight, and how are unscheduled calls answered? Awake means up and working; asleep means in the building and responds when called.	☐	☐	☐
☐ How are bathing, toileting, continence care and personal supplies handled and priced?	☐	☐	☐
☐ Which needs would this home be unable to support?	☐	☐	☐

Notes _____

03 Medication and outside clinical services

QUESTION	CONFIRMED	TO VERIFY	NOT MET
☐ What medication help is provided, and what requires an outside professional?	☐	☐	☐
☐ If injections, insulin, wound care or oxygen are needed, who provides them and under what arrangement?	☐	☐	☐
☐ How are doctor's orders, medication changes, pharmacy deliveries and outside visits coordinated?	☐	☐	☐
☐ Who is contacted when their condition changes?	☐	☐	☐

Notes _____

04 Cognition, routine and communication

QUESTION	CONFIRMED	TO VERIFY	NOT MET
☐ How would staff support their particular memory, mood or behavior needs?	☐	☐	☐
☐ What does a typical day look like, and can they choose activities or quiet time?	☐	☐	☐
☐ How are family updates given, and who is our regular contact?	☐	☐	☐
☐ What would prompt a reassessment or a conversation about a different setting?	☐	☐	☐

Notes _____

05 The written price

Get it in writing before you leave.

QUESTION	CONFIRMED	TO VERIFY	NOT MET
☐ What is the monthly total after the proposed assessment?	☐	☐	☐
☐ Which services and supplies are not included?	☐	☐	☐
☐ What deposits, move-in fees, second-person charges and transportation costs apply?	☐	☐	☐
☐ What can change the price, and what notice and agreement terms apply?	☐	☐	☐
☐ What happens if an expected insurance payment or benefit (ALTCS, VA) is delayed or not approved?	☐	☐	☐

Notes _____

06 Licensing and follow-up

Arizona: look up the license on AZ Care Check.

QUESTION	CONFIRMED	TO VERIFY	NOT MET
☐ Does the official license record match the operator name and address?	☐	☐	☐
☐ Which inspection or complaint findings need explaining, and what corrective steps are documented?	☐	☐	☐
☐ Who will answer any unresolved question before admission?	☐	☐	☐
☐ What are the emergency, evacuation, backup-power and family-notification arrangements?	☐	☐	☐

Notes _____

07 Compare after the visit

Keep the written quote and assessment separate from the brochure.

[illegible]

Who said what		Open questions to resolve before admission	
Answered by		1.	
Title		2.	
Follow-up promised by		3.	
Our overall impression		4.	



Want a second set of eyes on your notes?

CareWise advisors tour Arizona homes every week and can tell you which answers are typical and which are not. Free to families. We'll call you the same business day.

CALL
(602) 699-3944

This checklist helps organize a decision; it is not a clinical assessment or facility certification. Each home completes its own assessment and makes its own admission decision. © 2026 CareWise Senior Placement · care-wise.com/resources/assisted-living-tour-checklist